## PROUDLY SERVING YOU FOR 18 YEARS





POLICE • MILITARY • LAW ENFORCEMENT • SECURITY • CORPORATE SECURITY • OUTDOOR



## **EASY WAYS TO ORDER**



#### PLACE YOUR ORDER ONLINE

24 Hours A Day - 7 Days A Week - 365 days a year

#### WWW.NITON999.CO.UK

Orders received by 4pm for 'in stock' items ship same day



#### PLACE YOUR ORDER BY PHONE

Monday - Friday 9am - 5.00pm

01293 549 858

Fully trained, knowledgeable staff. Orders placed for 'in stock' items by 4pm ship same day



#### PLACE YOUR ORDER BY FAX

24 Hours A Day - 7 Days A Week - 365 days a year 01293 538 062

Orders received by 4pm for 'in stock' items ship same day



#### PLACE YOUR ORDER BY MAIL

Niton Equipment Ltd, PO BOX 999, CRAWLEY, West Sussex, RH10 6YG Make cheques payable to; Niton Equipment Ltd Please allow 7 full working days for your cheque to clear.



#### NITON TRADE COUNTER

Monday - Friday 9am - 4.00pm Niton House, Priestley Way, Crawley, RH10 9NT

SAT NAV: RH10 9NT

Call for stock availability. Entry by official ID.



#### **ACCOUNT CUSTOMERS**

Purchase orders are accepted by post, fax or email quoting an official purchase order number.

#### sales@niton999.co.uk

We also accept ALL GPC Visa & Mastercard's.



#### **NEED A QUOTE** Email: SALES@NITON999.CO.UK

or Fax: 01293 538 062

Account Customers; Just Fax or Email a list of items you wish to purchase and we will get back to you within 24 hours.



#### **ALL MAJOR CREDIT & DEBIT CARDS ACCEPTED**

Visa, Mastercard, Switch, Maestro, Delta, Solo & Electron. GPC Visa & Mastercard Welcome. We do not accept American Express.



#### **CHECKOUT WITH PAYPAL NOW ACCEPTED**

Making purchasing easier - we now accept PayPal payment with online orders. Simply log in and pay using your existing PayPal account



#### **PAY BY BACS**

Making purchasing easier - payment VIA BACS. Account Name: NITON EQUIPMENT LTD Account Number: 01086307 Sort Code: 30 92 38 LLOYDS BANK PLC

1 THE BROADWAY, CRAWLEY, RH10 1DU





**NEED IT SAME** DAY?



**TRY BEFORE** YOU BUY!



**PROFESSIONAL ADVICE** 





#### IMPORTANT INFORMATION:

WE ARE NOT OPEN TO THE GENERAL PUBLIC. PROOF OF ID/EMPLOYMENT REQUIRED TO GAIN ENTRY.

WE ARE CLOSED ON SATURDAYS, SUNDAYS AND BANK HOLIDAY WEEKENDS.

COMING TO THE TRADE COUNTER FOR SOMETHING SPECIFIC? GIVE US A RING TO CHECK AVAILABILITY.



### **BECOME A FAN TO GAIN EXCLUSIVE ACCESS TO:**

New Products, Competitions, Special Offers, Exhibition News AND Interact With Our Team - Ask Questions, Post Your Comments And Leave Us Feedback.

FACEBOOK: FACEBOOK.COM/PAGES/NITON999 TWITTER: TWITTER.COM/NITON999



delivered to you; products made or customised to your own specification, Books and any other products that by reason of their nature cannot be returned such as earpieces for hygiene



#### Trade Counter Returns

Items purchased from our Trade Counter Facility must be returned within 14 days of purchase together with the Sales Receipt and are subject to a 10% re-stocking fee. Items will not be accepted without proof of purchase.



#### Faulty or Damaged Products

We will refund the purchase price together with the delivery charge for any product which is delivered in a damaged or faulty

We will warranty any product which develops a fault within a period of 6 months from delivery (other than due to normal wear and tear failure to follow instructions or misuse) Niton will replace the product with the same, or a similar product (subject to stock availability).

Once six months from date of purchase have passed you will be referred to the Manufacturers warranty, therefore it is imperative that you keep the documentation supplied with your product.

If you have a faulty product please contact our Customer Service representatives for further information

As some products may need to be referred to the manufacturer you must allow 30 days from our receipt of your product for your refund to be processed, or a replacement product to be despatched.

We reserve the right to refuse to issue a refund/replacement product and to recover the cost of the return delivery from you in the event that the product is found to have suffered damage after delivery, or has been misused, or used other than in accordance with the instructions or if the problem is due to normal wear and tear. Products received faulty must be reported upon receipt and all packaging materials retained

For further information on how to return faulty or damaged products see our returns policy at www.niton999.co.uk

Nothing in this section or elsewhere in these Terms and Conditions or in our returns policy affects your statutory legal

#### VAT

All prices on our website include VAT at the current rate of 20% where applicable.



#### Security and Data Protection

We are committed to protecting your privacy and the security of any information given to us in order for us to process your order. We will not sell or pass your details to third party organizations except for the purpose or processing your order

#### Our Liability

We will not be liable to you where performance of any of our obligations is prevented or restricted by any circumstance or cause beyond our reasonable control.

You are responsible for the use you make of the products you order. To the extent not prohibited by law, we accept no liability for any loss which is not reasonably foreseeable or for any business loss (which includes loss of profits, contracts, goodwill, opportunity and other similar losses).

We accept liability for death or personal injury caused by our negligence, and responsibility for fraudulent misrepresentation and any other liability that cannot, under English law, be excluded.



#### General Information

Niton Equipment Limited is a company registered in England.

Our company number is 3975167 and our registered office address is Niton Equipment Limited, Niton House, Priestley Way, Crawley West Sussex RH10 9NT

Our VAT registration number is 641768911.





Our ISO9001:2008 registration number is LRQ 4004207

Any formal legal notices should be sent to us at the address at the end of these Terms and Conditions by post, or by email and confirmed by post.

Failure by us to enforce a right does not result in waiver of such right. You may not assign or transfer your rights under these Terms and Conditions

If any part of these Terms and Conditions is found to be unenforceable as a matter of law, all other parts of these Terms and Conditions shall be unaffected and shall remain in force. No term of any contract subject to these Terms and Conditions shall be enforceable by virtue of the Contracts (Rights of Third Parties) Act 1999 by any person not a party to such contract.

You and we agree that English law applies to these Terms and Conditions and that any dispute between us arising out of or in connection with these Terms and Conditions will only be dealt with by the English courts, unless you are resident in another part of the United Kingdom, in which case the applicable law of that part of the United Kingdom will apply and any dispute will be brought before the courts there. We are required by law to inform you that purchases can be concluded in English only and that no public filing requirements apply.

#### **DISCLAIMER: THE BUYER POSSESSES, CARRIES AND USES BATONS, HANDCUFFS** AND PHYSICAL RESTRAINTS AT HIS OR HER OWN RISK

These items are sold by Niton Equipment & Training Limited, with the specific understanding that we assume no liability, whatsoever, for the safe use, handling or resale of any Baton, Handcuff or Restraint System. Niton Equipment & Training Limited assumes no responsibility, whatsoever, regardless of nature, for physical injury or property damage resulting from intentional, accidental or negligent misuse, or for the function of any baton, handcuff or physical restraint equipment subjected to influences beyond our control. We will honour no claims which may result from careless handling, unauthorised adjustments, improper use, accident or negligence. We advise that certificated training and adequate insurance are in place before use



#### IF YOU WANT TO BUY STRAIGHT, SIDE HANDLED, **AUTOLOCK OR FRICTION** LOCK BATON, READ THIS!

The Criminal Justice Act 1988 (Offensive Weapons) Amendment Order 2004

From the 6th June 2004 the above amendment order became law, from this date it became illegal to sell any straight, side handled or friction lock truncheons (sometimes known as a baton). Due to this legislation Niton Equipment Limited will only sell the above items to Police, Armed Forces or other persons working for the Crown. Any orders must be accompanied by a written order and proof of identity. Identity must be proved to the satisfaction of Niton Equipment Limited, and we reserve the right to refuse orders at any time. Items purchased will only be delivered to official and bona-fide addresses.

This legislation does not affect the sale of accessories or component parts of batons or truncheons

### **INFORMATION**

Our products are the subject of continuous improvement. We reserve the right to alter our products in order to improve their specification and performance. Sizes, weights and descriptions should be used as a guide only. E.&O.E. © 2013 Niton Equipment Ltd. All rights reserved. Prices subject to change without notice. Orders are subject to acceptance. All Registered Trade Marks are acknowledged. For our full Terms & Conditions please turn to the back of this brochure





#### YOUR FEEDBACK IS IMPORTANT TO US.

Feedback from our customers gives Niton Equipment Ltd opportunities to learn and improve. We value feedback about our products and services, and recognise the right of our customers to make a complaint, compliment or suggestion about our products and services. We are committed to using customer feedback to improve our services and focus on the needs of our

customers. Niton Equipment Ltd customers, like our staff, are not cold statistics. We are all human beings who deserve to be treated with dignity and respect.

#### **USEFUL CONTACTS...** MANAGING DIRECTOR TONY DEVERSON

TONY@NITON999.CO.UK 01293 549 858 EXT: 826

#### SALES MANAGER **OWAIN**

OWAIN@NITON999.CO.UK 01293 549 858 EXT: 213

#### **KEY ACCOUNTS PHILLIPA**

PHILLIPA@NITON999.CO.UK 01293 549 858 EXT: 214

#### **SPECIALIST SALES & FIREARMS MARTYN**

MARTYN@NITON999.CO.UK 01293 549 858 EXT: 828

#### **TRADE & BULK SALES CHARITY**

CHARITY@NITON999.CO.UK 01293 549 858 EXT: 825

#### **ACCOUNTS DEPARTMENT** CHRISTINE

ACCOUNTS@NITON999.CO.UK 01293 549 858 EXT: 823

#### WAREHOUSE DEPARTMENT TIM

TIM@NITON999.CO.UK 01293 549 858 EXT: 832

#### MARKETING DEPARTMENT RICHARD

RICHARD@NITON999.CO.UK 01293 549 858 EXT: 212

#### **MEDIA DEPARTMENT PHILLIPA**

STUDIO@NITON999.CO.UK 01293 549 858 EXT: 214







# UK INSPIRED EXCELLENCE





WWW.NITON999.CO.UK